



PERSONALITY AND JOB PROFILE REQUIREMENTS

Person profile – IT Specialist

Candidate must be able to:

1. Travel to and from locations throughout designated territory.
2. Demonstrate proficiency working in Microsoft Windows networks.
3. The ability to communicate technical information to both technical and non-technical personnel.
4. Install, troubleshoot, repair, move, and upgrade the iIdentity Solutions Security System.
5. Complete all work in a proper and timely fashion, following established procedures.
6. Participate in planning, scheduling, and executing computer equipment installations, upgrades, and replacement projects.
7. Multi-task, prioritize, organized, and customer focused.
8. Communicate effectively with customers and peers – in verbal and written form.
9. Able to work independently but effectively with limited supervision.
10. Show enthusiasm for computer networking and new technologies.

Qualifications:

Required skills:

- * Microsoft Certification – MCP, MCSA or MCSE
- * 2-5 years experience in general IT environment
- * Demonstrable knowledge of working in and maintaining server and desktop systems.
- * Working knowledge of network design and troubleshooting.
- * Enthusiasm for computer networking and new technologies.
- * Windows network experience in business environments (Active Directory and Exchange).
- * Excellent project management skills.
- * Telephone support experience.

Preferred:

- 1) Bachelor's degree
- 2) Strong Knowledge of Biometric Encryption Devices and uses
- 3) Experience with alternative technology platforms, i.e. Mac, Linux
- 4) Fluency in English